



CHANGES COMING TO TRASH SERVICE

Contractor WM begins trash collection in Hopewell July 1.

See back for details!



Your new trash cart will be gray with a black lid, for a uniform look citywide.



WM trucks use an automated arm to pick up and empty your trash cart.

COMING SOON

- New Trash Carts
- Bulky Waste Pickup *must request in advance*
- Collection Day Changes



Scan the QR code with your smartphone for more information.



WHAT YOU NEED TO KNOW

IS MY TRASH DAY CHANGING?

It might. Collection day will change July 1 for about half the city's homes and businesses. Watch your mailbox in June for a postcard announcing your collection day. By early June, you'll also be able to look up your collection day at CVWMA.com/hopewell.

WHEN WILL I GET MY NEW TRASH CART?

New carts will be delivered citywide starting June 17. There is no fee for the cart.

WHAT DO I DO WITH MY OLD TRASH CART?

Following your regular collection the week of June 24, leave your old trash carts at the curb for removal. Trash will be collected only from the new black and gray cart beginning July 1.

WHAT ABOUT ITEMS THAT DON'T FIT IN THE CART?

Items that don't fit in the cart are considered bulky waste. This includes furniture, mattresses and box springs, appliances, bagged leaves, brush and yard waste, and occasional extra bags of trash. Bulky waste will be collected the same day as your trash at no charge. **You must request bulky waste pickup by 2 p.m. the previous business day.** The load must fit in the back of a standard-sized pickup truck. Larger loads require a fee.

SUBMIT YOUR BULKY WASTE REQUEST ONE OF THESE WAYS:

- **Option 1:** Online at CVWMA.com/hopewell
- **Option 2:** Email to customerservice@cvwma.com. Include your full address and item list.
- **Option 3:** Call 804-340-0900 Monday-Friday, 7:30 a.m.-5:00 p.m.

WILL THERE BE CHANGES TO RECYCLING?

No, your recycling service will not change. For information, visit CVWMA.com/recycle-right.

HOW DO I PLACE MY CART?

Set out your trash cart by 7:00 a.m. on collection day.

Wheels must be at the curb, with lid opening toward the street.

Leave the cart at least **3 feet** from mailboxes, vehicles and other carts.

Leave at least **4 feet** of clearance beneath overhead obstructions like utility lines and tree limbs.

