## **CVWMA: 30 Milestones in 30 Years**



## 1990 - 2000

1990 - Incorporated on December 20.

- **1991** Curbside Recycling begins with 19,680 homes.
- **1992** Regional Solid Waste Management Plan is developed; Drop-Off, White Goods, Refuse Collection and Wood Waste programs established.
- **1993** Regional Waste Line created; Waste Transfer Program established.
- **1994** First Curbside Recycling Collection Schedule issued.
- **1995** Curbside Recycling serves 177,000 homes; Safe Garage program is launched; region's recycling rate reported - 40%.
- **1996** First waste reduction directory, "Choose to Reduce" developed; No-cost, revenue-generating newspaper recycling program is implemented.
- **1997** Governor George Allen's Commission on Environmental Stewardship recognizes CVWMA as a leader in economical recycling and solid waste management services; NiCad battery recycling program launched; Database / GIS application developed for customer service.
- **1998** Curbside Recycling mascot "Bin" is introduced; Appliance and scrap metal program is established.
- 1999 Launched www.cvwma.com; Customer Service Call Center and Recycling Hotline are implemented; Curbside recycling program serves over 200,000 homes.
- 2000 Two free household hazardous waste collection events are hosted; CVWMA celebrates 10th Anniversary.

## 2001 - 2010

**2001** - Single-stream curbside recycling collection is introduced.

- 2002 First electronics collection events hosted with EPA; Disaster recovery contracts developed; Regional HHW event held at the Diamond; Propane tank recycling begins; Drop-Off Recycling Program changes to dualstream; Chesterfield offers curbside recycling county-wide; Trash Collection Hotline is introduced; Petersburg joins the MSW Program.
- 2003 Lead acid battery recycling begins; CVWMA hosts "Let's Recycle, Virginia!" statewide meeting for recycling coordinators; "Journey through the MRF Video and Toolkit" introduced; Disaster recovery contract used to clean up Hurricane Isabel debris.

2004 - 20-year regional Solid Waste Management Plan is developed; eCycling program initiated; Curbside Education Advisory Committee forms.

- 2005 Recycling rate is maintained at 45%; Event recycling begins.
- 2006 "Recycling Wizard" with recycling resources introduced; Chesapeake Bay Restoration Fund grant to promote HHW awareness.
- 2007 Textile Recycling Program begins; Partnership with Ukrops to offer E-recycling events; \$10,000 EPA grant for school recycling pilot – begins with 13 schools.
- 2008 Partnership with VA Trekkers to produce MRF podcast; Henrico provides curbside recycling county-wide.
- 2009 TrashTalkers videos; New recycling mascot, R3 unveiled; CVWMA partners with Altria, TFC, KAB, and KVB to host statewide VA Litter and Recycling Summit; Recycling market study published by VCU; CVWMA gets social on Facebook, Twitter and YouTube.
- 2010 Celebrated Earth Day and 20th Anniversary with "Recycling Night at the Diamond"; "Kick it to the Curb" campaign; recycled fashion show featuring VCU student designs; Curbside Recycling serves over 250,000 homes in 7 localities recycling 34,000 tons a year.

VWMA AWARDS

## 2011 - 2020

- 2011 Curbside Value Partnership Campaign, "Use Yours or Ours"; 95-gallon recycling cart option introduced.
- **2012** Colonial Heights provides each resident with 95-gallon recycling cart and 65-gallon trash cart.
- **2013** Petersburg adds Curbside Recycling; The Region's recycling rate reaches 57.4%.
- 2014 Hopewell added Curbside Recycling; Curbside Recycling now serving nine localities and over 280,000 homes; Reduce, Reuse, Recycle Scout Patch implemented.
- 2015 SERDC grant to City of Richmond to provide each resident large recycling cart; Celebrated 25th Anniversary.
- 2016 Implemented four-year Strategic Plan, Added additional commodities (cartons and other plastics #1-#7) to Residential Recycling and Drop-Off recycling programs, Received Education Grant from Carton Council, regional recycling rate 58.9%, updated our Journey to the MRF video with WTVR CBS 6 (Matt McClain).
- **2017** Customer Service Survey revealed residents perception of recycling program and services, added enhancements to Call Center systems to accommodate locality needs.
- **2018** Oops! Regional Contamination Reduction Campaign, Pay and Classification Study, Drop-Off Program Revenue back to localities highest since inception, added close captioning (English and Spanish) to our "Journey to the MRF" video for hearing impaired and ESL students.
- 2019 UBQ Materials pilot program CVWMA purchases bins made from garbage; submitted five-year update to SWMP; GBB Consultant Recycling Study /Recommendations, Recycling Partnership - 50 Cities Summit; Regional recycling rate maintained at 60%.
- 2020 COVID-19 Pandemic and CVWMA Collections; Strategic Plan Completed -"Moving Forward"; U.S. Plastics Pact Activator; Celebrated 30 Years (virtually).

- **1993** Curbside Recycling Program is voted "Best New City Project" in Richmond Surroundings magazine.
- **1995** "First Place Gold Award" by Virginia Press Association.
- 1998 Source Reduction and/or Reuse Award for "Choose to Reduce" directory by VRA.
- 1999 VRA awards "Ready, Aim, Recycle!" the Educational Program Award.
- 2000 Medallion Award for the CVWMA Annual Report and an Honorable Mention for the 1999 Curbside Recycling Collection Schedule - PRSA.
- 2000 Gold SWANA award for Excellence in School Curricula (2000) 2003 - Website wins Award of Distinction from the Communicator
- Awards.
- 2004 Award for hosting events to promote "America Recycles Day" Keep America Beautiful (2004); "Journey through the MRF Video and Toolkit" wins the Silver Public Education Excellence Award by SWANA.

- **2008** First place award efforts to minimize the impact of waste and promote responsible waste handling in the community Keep Virginia Beautiful.
- **2009** Richmond History Makers Award for fostering regional cooperation.
- **2009** Honorable Mention awards for the School Recycling Pilot Program and the Ukrops Supermarkets Electronics Recycling Partnership.
- **2010** VRA Honorable Mention Award for Trash Talkers Educational spot with WRIC Channel 8.
- 2015 JRAC "Stewards of the River Community Partner Award."
- 2015 VRA awards the "Excellence in Recycling Award Outstanding Service Provider."
- 2015 SWANA awards "Annual Program Achievement Award."
- **2015** Brandywine Realty Trust awarded "Brandywine Green Partner Award."