



# Curbside Education Advisory Committee & Education Work Group

Member Focus: Henrico County Solid Waste and Keep Henrico Beautiful



October 24, 2017



# Agenda

## **Welcome**

CVWMA Recycling Education and Outreach Specialist

## **Customer Service Survey Update**

## **America Recycles Day 2017**

School Programs

Campaign/Contest

## **2018 CVWMA Recycling Collection Schedule**

## **Consistent Messaging (Locality Assistance)**

Accepted Items/ Holiday Slides/Inclement Weather/Delays

## **Member Focus**

Henrico County Solid Waste

Keep Henrico Beautiful (KHB)

Goochland County- Feb. 2018 Member Focus

## **Regional Collaborations Initiatives (Megan Brown, KHB)**



# Customer Service Survey



Over 300 responses

# Agenda (cont.)

## America Recycles Day

School Programs  
Campaign/Contest

## 2018 CVWMA Recycling Collection Schedule

## Consistent Messaging (Locality Assistance)

Accepted Items/ Holiday Slides/Inclement Weather/Delays



# CVWMA Member Focus



Henrico County Division of Solid Waste and Recycling – Jon Clary

Programs offered to residents

# CVWMA Member Focus



Keep Henrico Beautiful – Megan Brown

# Regional Collaboration

Megan Brown

# Agenda (cont.)

Next Meeting Date?  
February 2018